



How Ivy Pay Works

Thank you for choosing Hidden Path Counseling, LLC. I utilize Ivy Pay as my primary source of billing.

[Ivy Pay](#) is a HIPAA-secure, PCI-protected payment service that allows you to pay by saving a credit, debit card on-file. Once you've added your card to Ivy Pay once, charges can be quickly and easily processed.

Ivy uses advanced security systems and data encryption to protect both clients and therapists, as well as safeguard against unauthorized transactions and access to personal or financial information.

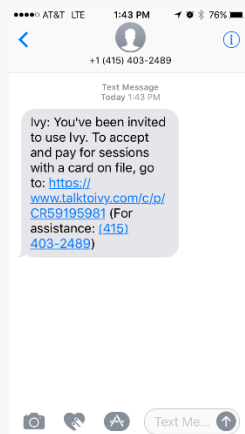
Information is encrypted, stored and protected on secure servers. Industry standard SSL encryption is active on every page of the Ivy Pay system. This is the same encryption technology used by banks and brokerages to safeguard financial information.

I ask that you use the link to set yourself up in the system at least 24 hours prior to our first or next upcoming appointment time. It is quick, easy and very secure. Just to be clear, I will not keep your credit card on file. It will be on file and securely maintained through IVY PAY, so that you can easily pay for any sessions attended or missed without any hassle.

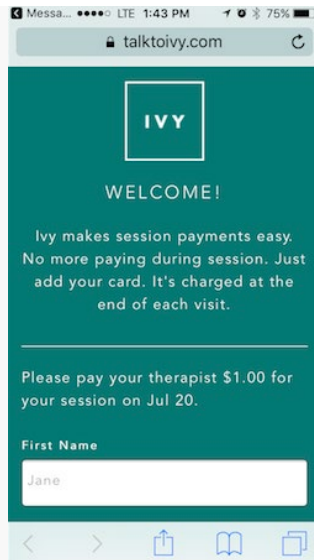
As always, payment is expected at the beginning of your session. If you do decide to use IVY Pay to regularly pay for your sessions, I make the IVY Pay charges 24 hours prior to your appointment time

Here's how it works (click images below to enlarge)...

1. I will send you an invite text via Ivy Pay's secure system – this text will come from the system's phone number:



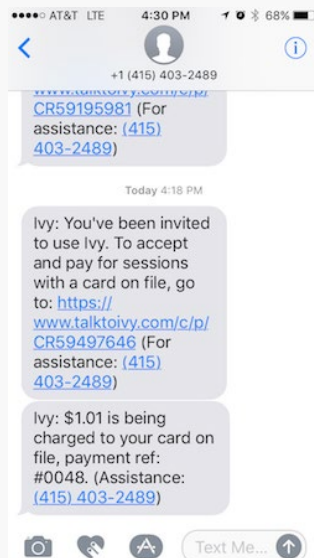
2. Tap on the link in your invite text to be taken to the secure 'Add Card' form.



3. Scroll down on the 'Add Card' form, add your card details, and tap 'Save & Pay.' Your card will be encrypted and stored on the secure servers, and will be charged for that day's session.



4. Moving forward, you will receive a text confirmation any time I use Ivy Pay to charge your card on-file. This will appear in the same thread as your original invite text. (Tip: if you ever need to update your card details, just tap on the invite link and follow Steps 1-3 above.)



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